

## 2 <u>ADVERTISING SIGNAGE POLICY ADOPTION AND REQUEST FOR</u> AUTHORISATION

FILE REFERENCE INT209495
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## RECOMMENDATION

## That Council:

- 1. Adopt the Advertising Signage Policy (2020).
- 2. Resolve to seek Authorisation from the Minister for Planning to prepare Cardinia Planning Scheme Amendment C264 to implement a signs policy into the Cardinia Planning Scheme.

## **Attachments**

- 1 Draft Advertising Signage Policy 37 Pages
- 2 Amendment C264 Signs Policy Document 6 Pages

## **EXECUTIVE SUMMARY**

At the 21 October 2019 General Council meeting, Council resolved to exhibit *the Draft Advertising Signage Policy*. This occurred for a period of four weeks from 28 October 2019 to 22 November 2019 and no submissions were received.

## **BACKGROUND**

Advertising signage plays an important role in the built environment as well as the local economy. Appropriately proportioned and consistent signage avoids the cluttering of streetscapes while also providing guidance and information to customers or potential customers.

The review of the Municipal Strategic Statement (MSS) conducted in late 2018, also identifies the need for a signage policy to ensure that signs do not detract from the character or appearance of a street, building or site and to enhance good urban design outcomes. It also manages inappropriate and inefficient signage that degrades the character of streetscapes and public spaces.

In response to the above, the draft Advertising Signage Policy has been written to provide guidance for the design and placement of signs that are appropriate for various forms of development and context. It also assists developers, building owners, building tenants, planning permit applicants and residents in understanding what type of signs are supported and are not supported in Cardinia Shire Council.

This will form the policy basis on which Council will base its decision making on all permanent outdoor signs within the Shire.



## **POLICY IMPLICATIONS**

This document operates in conjunction with Clause 52.05 (Signs) and Clause 73 (Sign Terms) of the Cardinia Planning Scheme, by outlining the parameters which Council will assess planning permit applications against. Applicants must use the Guidelines as a basis for designing advertising signs that require a planning permit including new signage and/or modifying or replacing existing signage in Cardinia Shire Council.

The key requirements and design performance standards of these Guidelines will form a new Local Policy - Advertising Signs at Clause 22 of the Cardinia Planning Scheme through the Planning Scheme Amendment process.

This document will be used by Council Officer's in assessing planning permit applications for advertising signs to ensure consistency with Council Policy.

## **Next Steps**

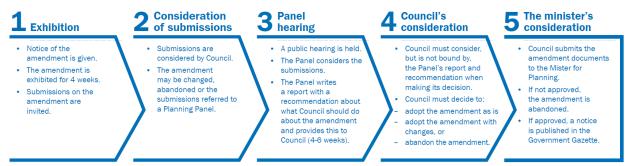


Figure 1. Steps in the Planning Scheme Amendment process

We are at **Stage 1** of the Planning Scheme Amendment process as detailed above in Figure 1. If Council resolves to seek Authorisation from the Minster for Planning, the sub stages within Stage 1 will be undertaken and public exhibition of the Amendment will commence.

## RELEVANCE TO COUNCIL PLAN

Section 3 Our Environment

The objective: We will continue to plan and manage the natural and built environment for present and future generations.

- Action 3.4.1. Plan and develop built environments that support improved health and wellbeing of our communities.
- Action 3.5.3. Provide for the sustainable development of rural townships while taking into account their existing character and community needs.

## Section 4 Our Economy

The objective: We will create and support local employment and business opportunities for our community and the wider region.

- Action 4.1.1 Plan for and support local employment opportunities.
- Action 4.1.2. Support the development of existing and new businesses within the Shire.
- Action 4.3.1 Support small businesses to remain viable in rural townships.
- Action 4.3.3 Advocate for the delivery of small and large scale projects that enhance and drive economic activity.
- Action 4.3.5 Support business and organisations to enhance their skills.

Section 5 Our Governance

The objective: We will create an engaged community

## GENERAL COUNCIL MEETING - 17 FEBRUARY 2020



Action 5.1.2 Enhance the community's confidence in Council's community engagement.

## CONSULTATION/COMMUNICATION

The draft Policy has been consulted with relevant internal officers across eight Business Units, Department of Environment, Land, Water and Planning (DELWP), VicRoads and local traders.

Draft Policy documents were exhibited to the public for a period of 4 weeks from 28 Oct to 22 Nov 2019.

The community engagement activities (1 pop up and drop in session) were aimed at raising awareness of the proposed changes to outdoor signage for shops, offices and industrial areas. Council's 'have your say' page was set up with the link to the full policy document and a visual prospectus.

Council undertook a popup stall in the main street of Pakenham (in collaboration with the Amendment C228 -Pakenham Activity Centre Zone community consultation event), to provide an opportunity for traders in the local area to have a one on one discussion with Council Officers.

An E-newsletter was sent out to all business owners and traders within the Shire to promote the project and seek feedback.

Business owners, traders and residents were able to view the proposed Signage Design Guidelines at Council's drop in session at Cardinia Council Office.

No submissions seeking change to the Advertising Signage Policy were received.

## FINANCIAL AND RESOURCE IMPLICATIONS

There are no additional resource implications associated with this project. The adoption of the Policy provides a clear framework to assist Council Planners and Engineers when assessing and making decisions on signage applications.

## CONCLUSION

The Advertising Signage Policy has been prepared through a thorough consultation process with key stakeholders and has been benchmarked against State Level Urban Design and Road Safety Guidelines.

It is recommended that the Council support the adoption of the Advertising Signage Policy and seek Authorisation from the Minister for Planning to prepare Cardinia Planning Scheme Amendment C264 to implement the Advertising Signs Policy into Clause 22 of the Cardinia Planning Scheme.



# **Advertising Signage**

**Draft Design Guidelines** 

February 2020

## Prepared by:

Planning Strategy and Urban Design, Cardinia Shire Council.

If there are difficulties viewing or interpreting elements of this document due to accessibility needs, please contact Council for assistance.

#### **Document Control**

Versi on	Comments	Auth or	Date	Approved	Date
V1	Draft for Consultation	YB	2019	LC	25/09/2019
V2	Final Draft for Council Adoption	TG	2020	BT	16/1/2020

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## 1 Introduction

This policy applies to outdoor signs on all land within Cardinia Shire Council. The terms used in this policy have the same meaning as specified in Clause 73.03 Land use terms of the Planning Scheme. The assessment criteria in Clause 52.05 Signs should also be considered in conjunction with these guidelines.

## **1.1** Purpose of Guidelines

Signs have an important role in the built environment. Advertising signs are essential in identifying, communicating and marketing businesses, institutions and buildings across the municipality. Advertising signs have a significant impact on the public realm and the quality of the streetscape and the building with which they are visually associated.

Well designed and integrated signage in appropriate locations can add colour, vibrancy and interest to an area. A proliferation of, poorly designed and located signs can significantly detract from the attractiveness and amenity of the Shire's urban and rural environments and gateways, as well as reducing the effectiveness of signs. Council considers it necessary to plan for the management of advertising signage in the built environment to balance the expectations of business and economic development with that of the broader community.

The 2018 review of Municipal Strategic Statement identifies the need to ensure that signs do not detract from the character or appearance of a locality, building or site, but integrate with building, landscape design and architecture. In addition, that an advertising signs policy be prepared to ensure good urban design outcomes and manage inappropriate and inefficient signage that degrades the character of streetscapes and public spaces.

The Advertising Signage Design Guidelines have been written to provide guidance for the design and placement of signs that are appropriate for

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various forms of development and context, and to assist developers, building owners, building tenants, planning permit applicants and residents in understanding what type of signs are supported and are not supported in Cardinia Shire. The illustrations in this document are a visual aid to demonstrate examples of good and bad signs that anyone wanting to display one or more signs should consider before submitting a planning application.

#### 1.2 Vision

The *vision* for Advertising Signage within Cardinia Shire Council is:

- Encourage the development of signage which reflects and respects the context, having regard to built form height and massing, subdivision grain, landscape, road hierarchy, openness of the environment and heritage attributes.
- Protect the important view lines and vistas to key buildings, heritage and landscape qualities which are a highly valued part of the municipality.
- Manage transport corridors with a focus on maintaining road safety, visual order and avoiding clutter.
- Promote economic development and provide equitable identification and marketing of businesses in Cardinia Shire Council.

## 1.3 Objectives

The core *objectives* for the advertising policy are to:

- Require advertising signage to respond and enhance the character, scale, architectural quality and appearance of a building, site and landscape setting.
- Allow for the reasonable identification and marketing of businesses in Cardinia Shire.
- Embed stronger urban design emphasis into policy.
- Ensure that signs are designed, positioned and displayed in an appropriate and attractive manner.
- Maximise the effectiveness of signs by minimising and consolidating signage to avoid visual clutter.
- Provide flexibility within the policy for dealing with changing modes of communication and new technologies.
- Encourage signs that contribute positively to the day and night image of activity centres and town centres.
- Support signs that contribute to the interest, vitality, and improve the quality of commercial and industrial areas.
- Ensure that signs enhance residential areas and other high amenity built and natural areas and do not detract from the appearance or character of the area.
- Improve the appearance of Shire gateways through the effective, sensitive display of signs and the avoidance of proliferation and visual clutter.
- Encourage the continual renewal and maintenance of existing signage structures to ensure their presentation does not detract from the urban setting.

## **1.4** Planning Permit

#### When to use the guidelines

Clause 52.05 Signs of the Cardinia Planning Scheme specifies those signs, which require a planning permit. Clause 73.03 Land Use Terms of the Cardinia Planning Scheme defines the signage terms used in relation to outdoor advertising.

These guidelines operate in conjunction with the Planning Scheme provisions, by setting out the parameters which Council (in exercising its discretion) will assess planning permit applications. Applicants <u>must use</u> <u>the Guidelines</u> as a basis for designing advertising signs that require a planning permit including new signage and/or modifying or replacing existing signage in Cardinia Shire.

The key requirements and design performance standards of these design guidelines will form a new Local Policy - Advertising Signs at Clause 22 of the Cardinia Planning Scheme.

This document will be used by Council Officers in assessing planning permit applications for advertising signs to ensure consistency with Council Policy. It is noted that Council encourages use of the guidelines whether a permit is required or not.

## Do I need a Planning Permit?

To determine whether a planning permit is required for an advertising sign, please contact Cardinia Shire Council's Statutory Planning team on 1300 787 624.

You may be eligible for a VicSmart Planning Permit application to display a sign. You can learn more about the VicSmart process by visiting Council's website <a href="https://www.cardinia.vic.gov.au">www.cardinia.vic.gov.au</a>

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## 2 Policy

#### 2.1 General

It is policy that advertising sign proposals are assessed against the following criteria, that the sign/s:

- Advertise and identify the business and service provided on the site and not details of product/s sold.
- Avoid excessive or repetitive advertising on a building or site.
- 3. Be located within the site the business operates on.
- Not be located on a road reserve, unless above a Verandah / Awning or Verandah Fascia & Under Verandah sign types.
- Be integrated with existing buildings and structures rather than erected as stand-alone structures, except for free-standing promotional Pole signs.
- Be carefully designed to integrate with heritage buildings or objects to ensure the building's and architectural features and detailing are not obscured.
- Be legible and concise in content and are designed taking into account how they will be viewed and read from different modes of travel.
- Be erected in a manner such that they are at a safe clearance above the footpath (a minimum of 2700mm from ground level) and are set back at least 750mm from the kerb line if the signs are located on street-fronting development and protrude from the property boundary.
- Not protrude above rooflines or parapets, or beyond the edges of fascia or walls of the host building.
- Not compromise the structural integrity and safety of the host building/structure.

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- Not impair the effectiveness of the surrounding security and emergency signs.
- 12. Not affect road safety. A sign is a safety hazard if the sign:
  - Obstructs a driver's line of sight at an intersection, curve or point of egress from an adjacent property.
  - Obstructs a driver's view of a traffic control device, or is likely to create a confusing or dominating background which might reduce the clarity or effectiveness of a traffic control device.
  - Could dazzle or distract drivers due to its size, design or colouring, or it being illuminated, reflective, animated or flashing.
  - Is at a location where particular concentration is required, such as a high pedestrian volume intersection.
  - Is likely to be mistaken for a traffic control device, because it contains red, green or yellow lighting, or has red circles, octagons, crosses, triangles or arrows.
  - Requires close study from a moving or stationary vehicle in a location where the vehicle would be unprotected from passing traffic.
  - Invites drivers to turn where there is fast moving traffic or the sign is so close to the turning point that there is no time to signal and turn safely.
  - Is within 100 metres of a rural railway crossing.
  - Has insufficient clearance from vehicles on the carriageway.
  - Could mislead drivers or be mistaken as an instruction to drivers.
- 13. Complement the architectural design, form and scale of the host building or land and not obscure a building's architectural form, features or glazed surfaces.
- 14. Consist of materials and colours that have sufficient contrast between the background and the letters/symbols so that they are

- legible/readable both during the day as well as the night, and eliminate glare.
- 15. Consider Ecologically Sustainable Development (ESD) principles in the use of materials and lighting to achieve energy efficiency.
- 16. Provide adequate space for all occupancies to display signage where a building or site is occupied by more than one business.
- 17. Be innovative in design and enrich pedestrian visual experience.
- 18. Conceal electrical services to a sign.
- 19. Be designed and placed in a manner that accounts for the long-term maintenance needs and the ease of changing messages if reusing the existing mountings and service installations.
- 20. Not detract from the appearance or character of the area in residential areas and other high amenity areas.
- 21. Protect areas of environmental and natural significance by limiting signage within, adjoining or facing these areas.
- 22. Be compatible with and complement the type, design and character of existing signs in the streetscape and surrounding area.
- 23. Enhances major entrances / gateways to the municipality by positively contributing to urban design.

Advertising Signage

## 3 Sign Types

This section details the requirements relating to specific types of signs, and includes the details for each sign type including term, definition and design guidelines. The outdoor advertising terms and definitions are in accordance with Clause 73 Outdoor Advertising Terms of the Cardinia Planning Scheme.

## 3.1 Above Verandah/ Awning Sign

A sign above a verandah or, if no verandah, that is more than 3.7 metres above pavement level, and which projects more than 0.3 metres outside the site.

#### Design guidelines:

Above Verandah/Awning signs should:

 Be limited to one sign per site, or one sign per occupancy where there is more than one tenant in the building and the sign does not create visual clutter.

## 3.2 Animated Sign

A sign that can move, contains moving or scrolling parts, changes its message, flashes, or has a moving or flashing border.

#### Design guidelines:

Animated Signs are strongly discouraged in sensitive areas such as residential, rural and conservation zoned areas, heritage places and green wedge areas which have advertising signage controls.

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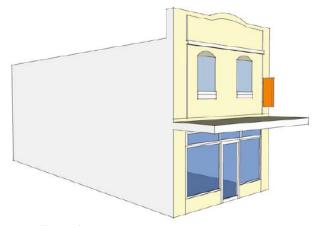


Figure 1. Above Verandah / Awning Sign

#### Animated Signs must:

- Be limited to one per premises.
- Not be located on the roof of a building, above an awning or verandah.
- Not use animated effects such as 'fade', 'zoom' or 'fly-in'.

#### Animated Signs should:

- Not be adjoining or facing dwellings or public parks / reserves.
- Be static with a minimal number of changes per day. Where changing messages are appropriate a minimum dwell time of not lesser than 45 seconds should be applied, with no blank screen between messages.

NOTE: Where relevant, the signage requirements and performance standards of Sections 3.6 Electronic Signs applies.

## 3.3 Bunting Sign

An advertisement that consists of bunting, streamers, flags, windvanes, or the like.

## Design guidelines:

#### Bunting Signs must:

 Provide or be directly associated with clear identification of a business on site.

#### Bunting Signs should:

- Be limited to one per premises.
- Contribute to the visual appearance and amenity of commercial or industrial site.
- Be not located in sensitive land use areas.

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Figure 2. Animated Sign

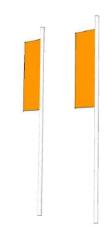


Figure 3. Bunting Sign

## 3.4 Business Identification Sign

A sign that provides business identification information about a business or industry on the land where it is displayed. The information may include the name of the business or building, the street number of the business premises, the nature of the business, a business logo or other business identification information.

#### Design guidelines:

Business Identification Signs must:

- Be limited to a maximum of two signs per tenancy where sign is at ground level of a building.
- Be located on the wall / façade of a building or within a 5 metre distance of the building on the site in which the business operates where no parapet exists.
- Be placed at a minimum height of 2.7m clear above the footpath (if applicable) and not project more than 1 metre.

Business Identification Signs should:

- Be placed on the parapet of a building whether it is single or double storey.
- Be located on the façade of the building or on any approved Pole / Panel Sign when designed for freestanding retail centres and for major tenant businesses.
- Be located within a recess or in a specific and designated location that respects the character and scale of the building when designed as part of a new development.
- Not be exceeding 30% of the combined (street-facing) façades on which that signage is located.
- Be clear in its font and print, contain few words and be colour contrasted so to be readable.
- In a freestanding retail centre, be limited to one sign per business / tenancy when where multiple tenancies have direct frontages to car
- parking areas or streets and the signage is consistent and equally proportional with adjoining businesses.

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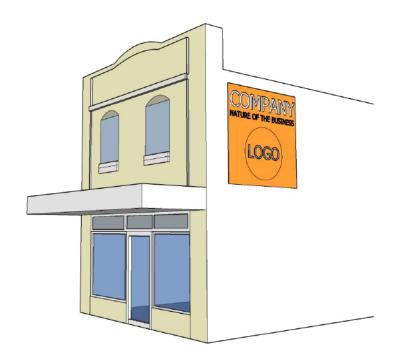


Figure 4. Business Identification Sign

## 3.5 Direction Sign

A sign not exceeding 0.3 square metres that directs vehicles or pedestrians. It does not include a sign that contains commercial information.

## Design guidelines:

Direction Signs should:

- Not exceed 0.3 square metres in signage area.
- Not exceed more than one sign per business and be displayed on the subject site, unless it can be demonstrated that additional signs are required (i.e. to accurately locate the business).
- Provide a directional message only, and should not promote a business or a product.

#### NOTE:

Direction signs are used to direct vehicles and or pedestrians within a private property. They do not include signs that contain commercial information, although there are occasions when the business identification logo is integrated with a direction sign.

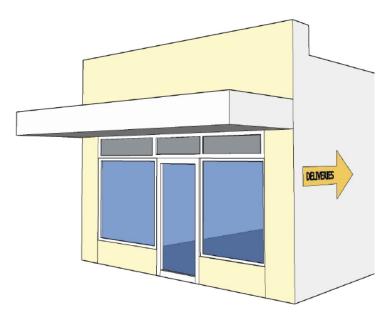


Figure 5. Direction Sign

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## 3.6 Electronic Sign

A sign that can be updated electronically. It includes screens broadcasting still or moving images.

#### Design guidelines:

Electronic Signs must:

- Meet the relevant road authority guidelines where the sign is located adjacent any road.
- Ensure the level and intensity of illumination treatment does not result in light spill, distracting glare and does not affect the amenity of surrounding areas.
- Be designed to ensure the location and size of the sign is appropriate and does not cause distraction to road users.
- Have a minimum dwell time of 45 seconds with no blank screen between messages.

Electronic Signs should only be located in:

- · Major Activity Centres if a community benefit can be demonstrated.
- Land adjacent to a freeway which does not have an interface with rural, Green Wedge Zone or any Residential use.
- Schools.

Electronic Signs greater than 18 square metres must:

- Provide 25% of the screen time for a community benefit i.e. is used to screen real time information (such as time, weather, or news headlines), is used to broadcast major events (such as sporting or cultural events), and / or offers free advertising for local community organisations or events.
- Not displaying alcohol and gambling related promotions.



Figure 6. Electronic Sign

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## 3.7 Home Occupation Sign

A sign at a dwelling that advertises a home occupation carried on in the dwelling, or on the land around the dwelling.

## Design guidelines:

Home Occupation Signs should:

- Face the road with the highest amount of traffic flow.
- Be located at the front of the property, within the landscaping treatment and be no higher than 2 metres above the footpath level if it is a freestanding sign.
- Be professionally designed and printed.
- Not be artificially lit or consist of any bunting, flags or streamers.

## 3.8 Floodlit Sign

A sign illuminated by external lighting provided for that purpose.

## Design guidelines:

Floodlit Signs must:

· Be limited to one sign per site.

Floodlit Signs should:

- Be compatible with, and relevant to the location, type, use and opening hours of the business.
- Be designed at a scale and size which does not dominate the streetscape and has considered the surrounding built form and land uses
- Ensure the intensity of illumination does not cause light spill and result in loss of amenity to the surrounding area.

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Figure 7. Home Occupation Sign

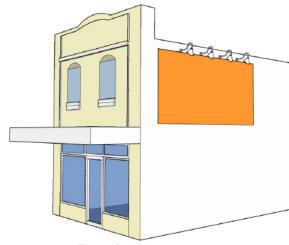


Figure 8. Floodlit Sign

- Provide baffled treatment to avoid distracting glare to surrounding areas. (Including motorists and road related areas).
- The effectiveness and legibility of neighbouring signs are protected.
- · Designed so no cabling and light fixtures are exposed.
- The numbers and sizes of floodlights are appropriate to the scale of the sign.

Note: The requirements in Section 3.6: Electronic Signs also applies.

## 3.9 High Wall Sign

A sign on the wall of a building so that part of it is more than 10 metres above the ground.

## Design guidelines:

High Wall signs must:

- Be displayed on a building which is greater than 3-4 storeys in height or at a location which supports a prominent sign and is located within a retail / commercial activity centre or industrial area.
- Be located along the building frontage (where relevant), and the size must be proportionate to the building and surrounding built form.
- Not protrude above the wall height and be fixed to the wall.
- Only display appropriate information relating to that particular business.

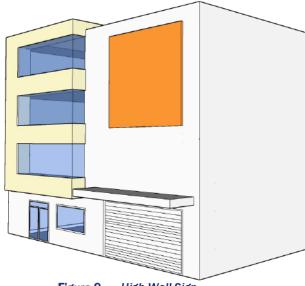


Figure 9. High Wall Sign

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## 3.10 Reflective Sign

A sign finished with material specifically made to reflect external light.

## Design guidelines:

Reflective Signs must:

- · Be limited to one per site / business / development.
- Not dominate the building(s).

## 3.11 Internally Illuminated Sign

A sign illuminated by internal lighting or which contains lights or illuminated tubes arranged as an advertisement.

## Design guidelines:

Internally Illuminated Signs should:

- Be located at ground level in an activity centre.
- Be compatible with, and relevant to the type, use and opening hours of the business.
- Enhance the architectural style, heritage and or the character of the building
- Integrate their light fixtures, cabling systems and junction boxes within the sign structure.
- Not interfere with the effectiveness and legibility of neighbouring signs.
- · Avoid flashing light and animation.
- Ensure baffled treatment is provided to avoid the unnecessary spill of light and distracting glare.

Note: The requirements in Section 3.6 Electronic Signs also applies.

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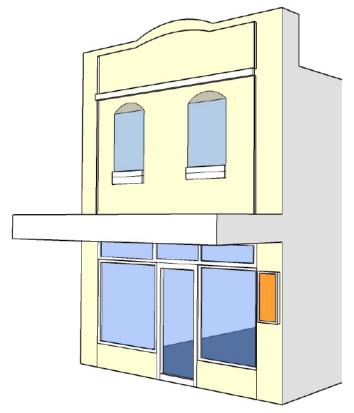


Figure 10. Internally Illuminated Sign

## 3.12 Panel Sign

A sign with an advertisement area exceeding 10 square metres.

## Design guidelines:

Panel Signs must:

Be placed on a large-scale industrial / commercial use building with a significant frontage to a road in the Road Zone Category 1 (RDZ1) or Category 2 (RDZ2).

- Be limited to only one sign per building, unless a building has dual frontage (corner site), then one sign may be permitted on each frontage.
- · Refer to one business only.
- Be attached to the building to which the sign relates.
- · Not extend above the roofline of the building.
- Not obscure activity inside the building or restrict street surveillance from buildings.

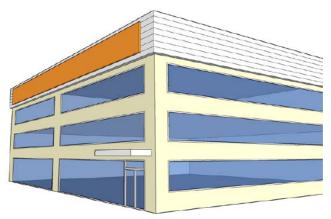


Figure 11. Panel Sign

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## 3.13 Pole Sign

## A sign:

- a) on a pole or pylon that is not part of a building or another structure;
- b) that is no more than 7 metres above the ground;
- c) with an advertisement area not exceeding 6 square metres; and
- d) that has a clearance under it of at least 2.7 metres.

## Design guidelines:

#### Pole Signs should:

- Be restricted to one sign per group of premises (i.e. one Pole Sign for a group of shops, industrial or restricted retail premises).
- . Be incorporated into the landscape treatment.
- Ensure the signage structure does not protrude over a footpath, road or adjoining property.
- Include the name / location of the retail centre (if applicable) on the sign as the first (top) item on the pole and only major tenants are advertised on that sign.
- Consolidate signs where possible and have regard to the size and number of Pole Signs on adjoining properties.

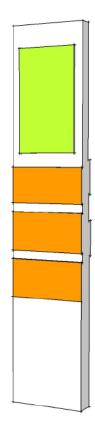


Figure 12. Pole Sign

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## **3.14** Sky Sign

## A sign:

- a) on or above the roof of a building, but not a verandah;
- b) fixed to the wall of a building and which projects above the wall; or
- c) fixed to a structure (not a building) so that part of it is more than 7 metres above the ground.

## Design guidelines:

Sky Signs on or above the roof of a building, but not a verandah should:

- · Identify the major tenants of a shopping centre.
- Only be located at the main entry points for a shopping centre.

Sky Signs fixed to the wall of a building and which projects above that wall should:

- · Identify the major tenants of a shopping centre.
- Only be located at the main entry points for a shopping centre.

Sky Signs fixed to a structure (not a building) so that part of it is more than 7 metres above the ground should:

• Only be permitted for identification at the major entry points / gateways to an activity centre or townships.

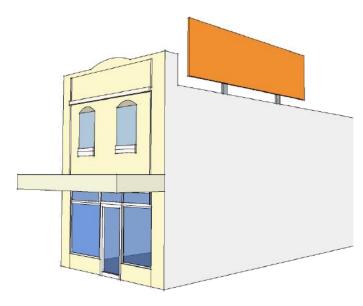


Figure 13. Sky Sign

Cardinia Shire Council

Advertising Signage

## 3.15 Verandah Fascia & Under Verandah Sign

Sign located under the verandah or displayed along the fascia of the verandah. These are to include signs (no more than 3.7m above pavement level) where no below no verandah exists.

#### Design guidelines:

Verandah Fascia and Under Verandah Signs should:

- Be at least 2.4 metres above the footpath level
- Not project further than the verandah level.
- Not exceed 0.5 metres in height and 0.3 metres in depth for an Under Verandah Sign.
- Have a maximum height of 0.5 metres for a Verandah Fascia Sign.

## 3.16 Promotion Sign

A sign of less than 18 square metres that promotes goods, services, an event or any other matter, whether or not provided, undertaken or sold or for hire on the land or in the building on which the sign is sited.

#### Design guidelines:

Promotion Signs that are not located on the same land as the place of business are discouraged with the exception of those listed under Section 3.17 (subdivision and new estate signs) of these guidelines.

Subdivision and New Estate Promotion Signs must:

 Be temporary and relate to Sale Offices and Display Villages or promotion of residential and industrial subdivisions. The signage must be removed once land sales have ceased, or when the planning permit expires (whichever comes first).

Cardinia Shire Council

Advertising Signage

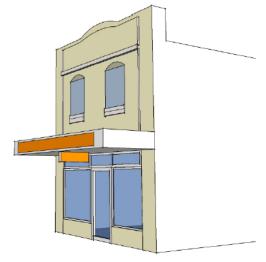


Figure 14. Verandah Facia & Under Verandah Sign

Subdivision and New Estate Promotion Signs should:

- . Be located on the subject land that is being subdivided or sold
- Not be an Internally Illuminated, Floodlit, Animated, Electronic, or a Reflective Sign and have no additions, flags, streamers or appurtenances added to the sign.
- Only display one sign per road frontage. Where the property has a
  road frontage of more than 150 metres multiple signs may be
  erected provided there is a minimum of 150 metres distance
  between each sign, with a total of not more than 4 signs per
  frontage.
- Be removed and the subject site be reinstated, prior to the issuing
  of a Statement of Compliance for the final stage of subdivision to
  the satisfaction of the Responsible Authority for promotional signs
  relating to subdivision.
- Be setback a minimum distance of 10 metres from the title boundary for signs located adjacent to a declared Freeway and/or Highway.
- Have a minimum separation distance of 150 metres between any subdivision and/or new estate Promotion Signs.
- Have a maximum advertising area of 10 square metres.
- Have a minimum setback of 500 metres from an on-off ramp of a Freeway.

Promotional Signs (including signage on trailers) which does not relate to product, goods or services offered for sale on the land) will not be supported.

Council will not support the display or parking of moveable signage, including trailer signage on any land, including Vic Roads or Council road reserves

NOTE: Where relevant, the requirements in Section 3.12 Panel Sign and Section 3.13 Pole Sign also applies.



Advertising Signage

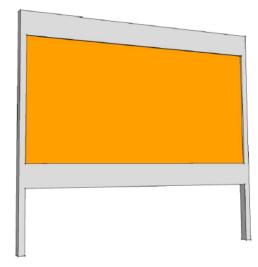


Figure 15. Promotion Sign

## 3.17 Major Promotion Sign

A sign which is 18 square metres or greater that promotes goods, services, an event or any other matter, whether or not provided, undertaken or sold or for hire on the land or in the building on which the sign is sited.

## Design guidelines:

All Major Promotion Signs for Subdivision and New Estates must comply with the requirements of Section 3.16 Promotion Signs and the following additional conditions.

### Major Promotion Signs must:

- Be located within Major Activity Centres and or abut declared freeways and highways.
- Take into consideration any requirements of VicRoads, for signs along the freeways and highways.
- Not exceed a total of 21 square metres of advertising area.

#### Major Promotion Signs should:

- · Not dominate the streetscape or landscape.
- Have concealed supports, cabling, lighting and electrical.

NOTE: Where relevant, the requirements in Section 3.12 Panel Sign also apply.



Figure 16. Major Promotional Sign

Cardinia Shire Council

Advertising Signage

# 4 Design Guidelines for Specific Land Use

Different land uses have individual characteristics and this section outlines the requirements relating to signs located on different land uses and includes details for each sign type.

## 4.1 Commercial (Shop & Office) Areas

#### Design Guidelines

Signage located in commercial (shop and office) areas should:

- Stimulate interest in the business or service provided on the site and enhance and contribute to the vitality and visual amenity of the commercial area.
- Not occupy more than 50% of the wall area above a verandah, or if no verandah 50% of the total front facade wall.
- Not occupy more than 50% of an awning.
- Be no more than eight square metres of the preferred signage type (see below) for premises with a frontage of less than five metres.
- Be limited to only the front façade of a building where it has a direct frontage to a road or car parking area for painted corporate colours on the exterior of a building.
- Avoid Above Verandah, Sky, High Wall and Bunting Signs that are actively discouraged and are considered inappropriate for this location.

#### Preferred signage types:

Verandah Fascia Signage Under Verandah Signage Business Identification Signage Internally Illuminated Signage

Cardinia Shire Council

Advertising Signage



Figure 17. Encouraged Sign Types for Shops with verandah (Double Storey)

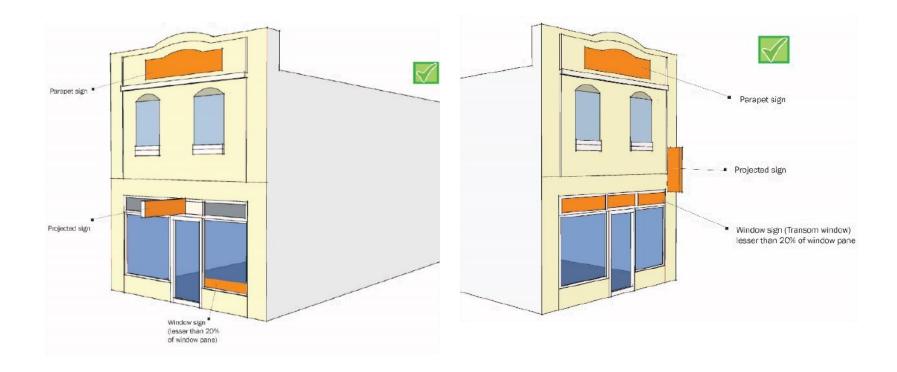


Figure 18. Encouraged Sign Types for Shops without verandah (Double Storey)

Advertising Signage



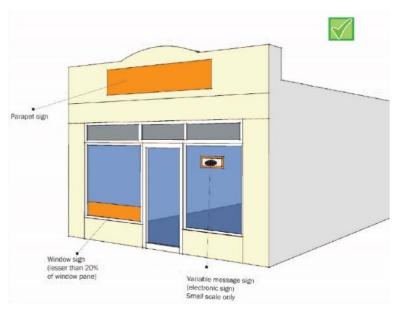
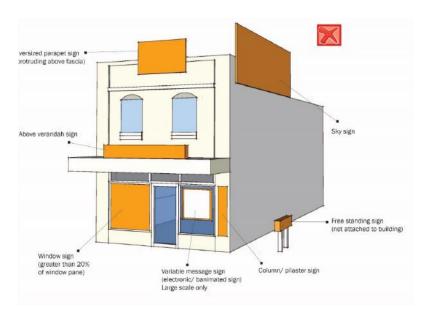


Figure 19. Encouraged Sign Types for Shops (Single Storey)

Advertising Signage



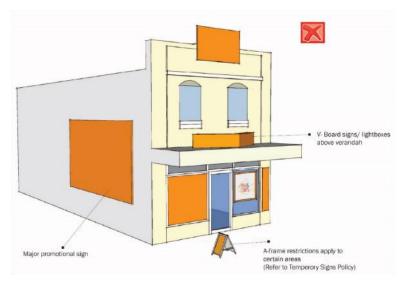


Figure 20. Discouraged Sign Types

Advertising Signage

## **4.2** Shopping Centres (Activity Centres, Town Centres)

Shopping centres include free standing retail centres located on a prominent corner site and/or adjoining a Road Zone Category 1 or 2 (RDZ1 or RDZ2), large and neighbourhood Activity Centres (that generally have one central built form area but are comprised of a number of tenancies), and traditional main streets within townships. These shopping centres have a high degree of visibility from the surrounding area.

#### Design guidelines:

Free-Standing Shopping Centre Signs should:

- Be incorporated into the design of the building form.
- For an individual business, advertising on the exterior of a building should only be permitted where the tenancy has direct external frontage to a carpark. Business Identification Signs should be consistent and uniform in size and preferably located on the businesses verandah fascia or parapet.
- Business Identification Signs on external walls should:
  - Be proportional to the building and is positioned on the building facade.
  - Designed into and complement the architecture of the building.
  - Not protrude above the roofline.
  - Identify the name of the shopping centre.

#### Specific Guidelines for Activity Centres

This applies to Major Activity Centres and Activity Centres as identified in the Cardinia Planning Scheme.

Pole and Free-Standing Panel Signs should:

- Be limited to one sign per road frontage.

- Display the name of the shopping centre at the top of the sign and list tenants of the site beneath the name of the shopping centre.
- Be incorporated into the landscaping treatment.

#### Specific Guidelines for Neighbourhood Centres

This applies to Neighbourhood Centres as identified in the Cardinia Planning Scheme.

Pole and Free-Standing Panel signs should:

- Be limited to one sign per centre.
- Display the name of the shopping centre at the top of the sign and list tenants of the site beneath the name of the shopping centre.
- Be incorporated into the landscaping treatment.
- Have a maximum height of six metres.
- Not have adverse impacts upon residential amenity.

#### Preferred Signage Types

Verandah Fascia Signage Under Verandah Signage Panel Signage Pole Signage Directional Signage Business Identification Signage Internally Illuminated Signage

Cardinia Shire Council

Advertising Signage



Figure 21. Encouraged Sign Types for Shops in Town Centres

Advertising Signage

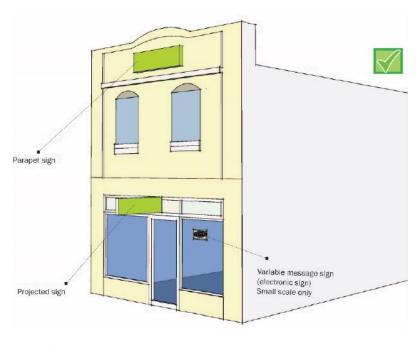


Figure 22. Encouraged Illuminated Sign Types for Shops (without a verandah)

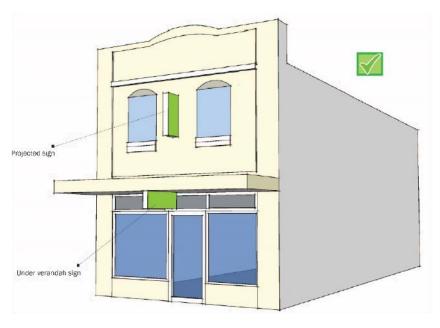


Figure 23. Encouraged Illuminated Sign Types for Shops (with a verandah)

Advertising Signage

## 4.3 Free Standing 'Pad' Sites

Pad sites include freestanding service stations, retail premises, freeway service centre, office (medical centre) and veterinary centre land uses. Generally, pad sites are located on prominent corner sites and/or on freeways, highways and main roads.

#### Design guidelines:

- Business Identification Signs on external walls must:
  - Not protrude above the roofline.
  - Identify the name of the tenants (or business logo) only.
- · Pole/Pylon and Free-Standing Panel Signs must:
  - Be limited to one sign per road frontage.
  - Be less than seven metres in height.
  - Be incorporated into the landscaping treatment.
  - Not have adverse impacts upon residential amenity.
- Direction Signs for a pad site must:
  - Be limited to one per road entry point.
  - Not exceed 0.3 square metres in size.
- Internally Illuminated, Floodlit, Animated, Electronic and Reflective Signs are highly discouraged on sites or in locations where they will impact upon residential amenity.

Free-Standing Pad Site Signs should:

- Contribute to good urban design outcomes.
- Be designed to minimise visual clutter and unnecessary repetitiveness.
- Be incorporated into the design of the building form.
- Be designed so the signage does not obscure views from windows to, or passive surveillance of, pedestrian activity areas, car parking areas and streets.
- Business identification signs should be consistent and uniform in size and preferably located on the businesses verandah fascia or parapet.

 For an individual business, the painting of corporate colours on the exterior of a building is considered to be signage and should be limited to the front façade of the tenancy where it has frontage to a car parking area or road.

#### **Preferred Signage Types**

Verandah Fascia Signage Under Verandah Signage Panel Signage Pole Signage Directional Signage Business Identification Signage Internally Illuminated Signage

#### 4.4 Industrial and Restricted Retail Areas

## Design guidelines:

Signs on land zoned for industrial and restricted retail uses should:

- Be located on buildings, awnings or within built elements.
- Be limited to the front and sides of buildings. Business Identification Signs are discouraged at the rear of buildings.
- Should not appear as a dominant feature of building facades, walls, parapets or landscaped surroundings.
- Have a maximum area of 10 square metres.
- Where frontage greater than 40 metres and is set back by 10m or more from a road, consideration will be given for signage with a maximum area of 20 square metres.
- Not include Above Verandah (or roof), Sky, Bunting, Animated, Electronic and Reflective Signs due to the adverse impact such signs have on visual amenity and result in visual clutter in industrial and restricted retail areas.

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#### Signs in industrial areas must:

- Where multiple tenants exist on a site, coordinate one main pole/ pylon / free standing panel sign to identify the various businesses located within the site.
- Pole Signs in industrial areas must:
  - Be located at large free standing premises fronting a Road Zone Category 1 (RDZ1) and be well set back from the road.
  - Display only business identification information and are limited to one Pole Sign per premises.
  - Be shared between tenants in industrial estates.
  - Be incorporated into a landscaped area.
  - Be less than seven metres in height.
- Signs on Industrial buildings (or complexes) that are freestanding should:
  - Be limited to one Pole/ Pylon Sign or Free-Standing Panel Sign may be permitted provided it is no greater than seven metres in height, and identifies the company name and logo only.
  - Where dual road frontage, a Fascia / Wall Mounted Sign is permitted on each road abuttal (provided the road is located at the front or the side of the site) which identifies the company name (and logo if applicable).

#### Signage in restricted retail areas must:

- Where there is a grouping of restricted retail premises (such as in a homemaker centre) business identification signage will only be permitted where the retail premise has direct frontage to the exterior of the centre on to a carpark. Signs within the grouping should be consistent and uniform in area and preferably located on the building's verandah fascia / parapet area.
- For individual restricted retail premises, the advertising area will not exceed 12 square metres for the premise.

- Where restricted retail premises are collocated (i.e. homemaker centre), only one major Pole or Free-Standing Panel sign will be allowed to provide a register of business. The sign must be no greater than seven metres in height.
- For free-standing restricted retail sales premises, one Pole Sign is permitted, but only when the site's frontage exceeds 40 metres in length.

#### Preferred Signage Types

Business Identification Signage Verandah Fascia Signage Pole Signage Direction Signage Internally Illuminated Signage

Cardinia Shire Council

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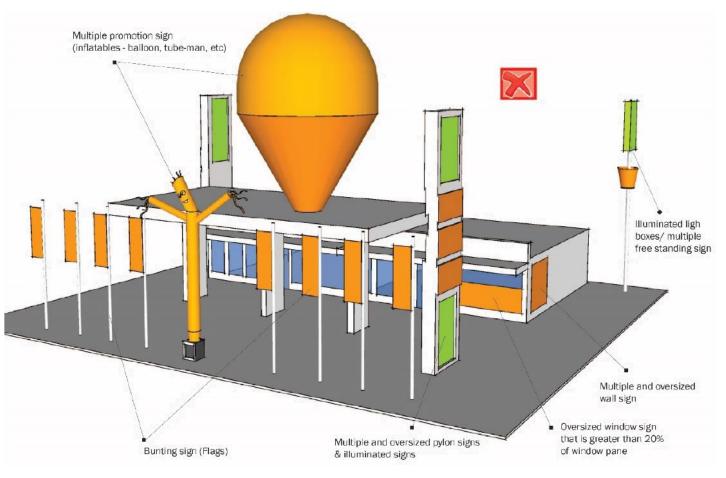


Figure 24. Discouraged Sign Types for Pad Sites, Industrial & Restricted Retail

Advertising Signage



Figure 25. Encouraged Sign Types for Pad Sites, Industrial & Restricted Retail

Advertising Signage

#### 4.5 Residential Areas

A range of uses can be located within residential areas which require advertising signage, including but not limited to home occupation, and non-residential uses such as nursing homes, medical centres and childcare centres. The expectation in residential areas is a high level of amenity, privacy, and no visual intrusion from advertising signs or illumination.

#### Design guidelines:

Signs in residential areas should:

- Be minimised so it does not detract from the residential amenity of the area.
- Be designed to be compatible with the surrounding residential area.
- Not be Internally Illuminated, Floodlit, Animated, Electronic or Reflective Signs unless it can be demonstrated that there is no adverse impact upon residential amenity.

#### Signs in residential areas must:

- Be limited to one business identification sign with an area of less than three square metres.
- If the signage is free standing signage must:
  - Be located at the front of the building
  - Be located on the street with the greatest amount of traffic (if the site has more than one street frontage)
  - Be no higher than two metres above footpath level
  - Be incorporated into the landscape treatment

#### Preferred Signage Types

Business Identification Signage Direction Signage



Figure 26. Encouraged Sign Types for Residential Area

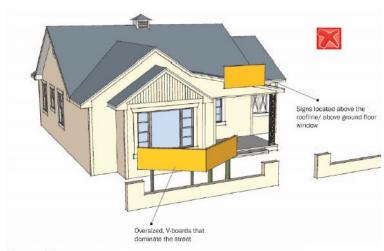


Figure 27. Discouraged Sign Types for Residential Area

Cardinia Shire Council

Advertising Signage

## 4.6 Display Homes Villages & Land Sales Offices

Display home villages are typically located within new residential estates. Signage in these areas should be minimised so it does not detract from the residential amenity of the area and must not be located on a Council road reserve

#### Design guidelines:

Signs for display home villages and land sales offices should:

- Be designed to minimise visual clutter and unnecessary repetitiveness.
- Direction Signs should not exceed 0.3 square metres in size.
- Be displayed only for the length of time that the land is being used for a display home.
- Not be internally Illuminated, Floodlit, Animated, Electronic or Reflective Signs.
- Not be trailer signs or any form of moveable signage on the land being subdivided or any other land including road reserves.

#### **Preferred Signage Types**

Promotion Signage Direction Signage Pole Signage

#### 4.7 Rural Areas

Land that is zoned for agricultural/ rural purposes should be identified as areas which have limitations on the type of signage permitted within them. A variety of businesses operate in rural areas such as farming, farm machinery repairs, boarding kennels, and equine facilities etc. which require business identification signage. Signs in these areas should be minimised to minimise the impact that signs may have on the surrounding area.

#### Design guidelines:

Signs in rural areas must:

- Be limited to one Business Identification Sign per site, which identifies the business or service provided (but not a product).
- Not be an Internally Illuminated, Floodlit, Animated, Electronic or a Reflective Sign.
- Where signage is free standing, it should be located at the front of the property and no more than two metres above ground height.

Signs in rural areas should:

- Be of a low scale to respect the rural character of the surrounding area.
- Be incorporated into the landscape treatment along the boundary of the property.
- Signage colours should be compatible with the surrounding landscape character.

## **Preferred Signage Types**

Business Identification Signage Direction Signage

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Advertising Signage

## 5 Advertising Signage Planning Application Checklist

This checklist applies to applications where a new or replacement advertising sign requires a planning permit under the provisions of the Cardinia Planning Scheme.

# **5.1** What information is required to be submitted with my application?

Clause 52.05 Signs and Sub Clause 52.05-2 Requirements of the Cardinia Planning Scheme sets out the application requirements that must accompany a planning permit application for advertising signage.

The following additional information is required to be provided for a planning permit application for one or more signs:

- A written submission addressing the following:
  - How the proposal meets the requirements of the Cardinia Planning Scheme including the provisions of Clause 52.05 Signs.
  - How the proposal meets the requirements of the Advertising Signage Design Guidelines and/or the Advertising Signs local policy at Clause 22.
- Electronic copies of a fully dimensioned site layout plan at a scale of 1:100. The plans should show:
  - The title boundaries and dimensions.
  - The exact position of all existing and proposed signage on the land.
  - Details of any signs to be retained or removed.
  - Exact dimensions of the signage, including the height, width and depth of all features of the signage.
  - Total percentage of wall area or awning occupied by the sign (wall area includes total wall area above a verandah, or if no verandah, total facade wall).

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- Front, side and rear elevations of the signage (or location on a building if applicable) including exact height dimensions and the distance from natural ground level.
- The setback of the sign(s) from all property boundaries.
- The location of the sign(s) in relation any buildings on the application site. If the sign is placed on a wall of a building, this should also be noted on the plan.
- A context plan to show the location of the signs in context of the general area and must show the following:
  - Any existing sign(s) or proposed sign(s) for the same business / development which are located within 500 metres of the proposed sign.
  - If applicable, the proposed sign' distance from a decision making point on the freeway / highway.
  - Any other requirements for specific sign types and specific land uses as detailed in these Guidelines.
  - The location of the proposed sign on the site or building and distance from property boundaries.
  - The location and size of existing signage on the site including details of any signs to be retained or removed.
  - The location and form of existing signage on abutting properties and in the locality.
  - The location of closest traffic control signs.
  - Identification of any view lines or vistas that could be affected by the proposed sign.
- The dimensions, height above ground level and extent of projection of the proposed sign.
- The height, width, depth of the total sign structure including method of support and any associated structures such as safety devices and service platforms.
- Details of associated on-site works.
- The colour, lettering style and materials of the proposed sign.
- The size of the display (total advertising area including all sides of a multi-sided sign).

- The location of any corporate logo box and proportion of display area occupied by such a logo box.
- The relationship to any significant or prominent views and vistas.
- Any landscaping details.
- Some signage may require building permits to ensure that they are safe. Detailed design drawings should be included.
- For Animated or Electronic Signs, a report addressing the decision guidelines at Clause 52.05-3 Referral of applications relating to road safety.
- For any sign over 18 square metres in area:
  - A description of the existing character of the area including built form and landscapes.
  - The location of any other signs over 18 square metres, or Scrolling, Electronic or Animated Signs within 200 metres of the site.
  - Any existing identifiable advertising theme in the area.
  - Photo montages or a streetscape perspective of the proposed sign.
  - Level of illumination including:
  - lux levels for any sign on or within 60 metres of a road zone, a residential zone, public use zone or Business 5 Zone;
  - The dwell and change time for any non-static images.
- If the application proposes a number of signs in various locations of a locality / the municipality, an additional context plan should also be submitted to illustrate this.
- Details of each proposed signage, including dimensions, elevation plans and information on any non-static images or lighting (if applicable).
- The type and level of illumination (if any), including lux levels for any sign within 60 metres of any land in a road, residential, Mixed Use, Public Use or Urban Growth Zone.
- Details of any form of baffles and the times at which the sign would be illuminated.

Advertising Signage

## 22.01 ADVERTISING SIGNS

--/--/20--Proposed C264

This policy applies to all land within Cardinia Shire.

#### 22.01-1 Policy basis

--/--/20--Proposed C264

Signs have an important role in the built environment. Advertising signs are essential to identify, communicate and market businesses, institutions and buildings across the municipality. Advertising signs have a significant impact on the public realm and the quality of the streetscape and the building with which they are visually associated.

Well designed and integrated signs in appropriate locations can add colour, vibrancy and interest to an area. A proliferation of signs and poorly designed and located signs can significantly detract from the attractiveness and amenity of the Shire's urban and rural environments, as well as reducing the effectiveness of signs. It is necessary for the management of advertising signage in the built environment to balance the expectations of business and economic development with that of the broader community.

#### 22.01-2 Objectives

--/--/20--Proposed C264

- Require advertising signs to respond and enhance the character, scale, architectural
  quality and appearance of a building, site and landscape setting.
- Allow for the reasonable identification and marketing of businesses in Cardinia Shire Council.
- Ensure that signs are designed, positioned and displayed in an appropriate and attractive manner.
- Maximise the effectiveness of signs by minimising and consolidating signage to avoid visual clutter.
- Encourage signs that contribute positively to the day and night image of activity centres and town centres.
- Support signs that contribute to the interest, vitality, and improve the quality of commercial and industrial areas.
- Ensure that signs enhance residential areas and other high amenity built and natural areas
  and do not detract from the appearance or character of the area.
- Improve the appearance of Shire gateways and town entrances through the effective, sensitive display of signs and the avoidance of proliferation and visual clutter.
- Encourage the continual renewal and maintenance of existing signage structures to ensure their presentation does not detract from the urban setting.

## 22.01-3 Policy

--/--/20--Proposed C264

It is policy that signs should meet the relevant requirements below:

## General

All sign applications should:

- Enable the identification the business and service provided on the site and not details of product/s sold
- Avoid excessive or repetitive advertising on a building or site.
- Be located within the site the business operates on.
- Ensure that signs are not located on a road reserve.
- Be integrated with existing buildings and structures rather than erected as stand-alone structures, except for free-standing promotional pole signs.
- Be carefully designed to integrate with heritage buildings or objects to ensure the building's and architectural features and detailing are not obscured.

LOCAL PLANNING POLICIES - CLAUSE 22.01

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- Be legible and concise in content and are designed taking into account how they will be viewed and read from different modes of travel.
- Be erected in a manner such that they are at a safe clearance above the footpath (a minimum of 2700mm from ground level) and are set back at least 750mm from the kerb line if the signs are located on street-fronting development and protrude from the property boundary.
- Ensure signs does not protrude above rooflines or parapets, or beyond the edges of fascia
  or walls of the host building.
- Ensure signs do not compromise the structural integrity and safety of the host building/structure.
- Ensure signs do not impair the effectiveness of the surrounding security and emergency signs.
- Ensure that sign does not affect road safety.
- Complement the architectural design, form and scale of the host building or land and not obscure a building's architectural form, features or glazed surfaces.
- Consist of materials and colours that have sufficient contrast between the background
  and the letters/symbols so that they are legible/readable both during the day as well as
  the night and eliminate glare.
- Consider Ecologically Sustainable Development (ESD) principles in the use of materials and lighting to achieve energy efficiency.
- Provide adequate space for all occupancies to display signage where a building or site
  is occupied by more than one business.
- Be innovative in design and enrich pedestrian visual experience.
- Ensure electrical services to a sign are concealed.
- Be designed and placed in a manner that accounts for the long-term maintenance needs and the ease of changing messages if reusing the existing mountings and service installations
- Ensure signs do not detract from the appearance or character of the area in residential
  areas and other high amenity areas.
- Protect areas of environmental and natural significance by limiting signage within, adjoining or facing these areas.
- Be compatible with and complement the type, design and character of existing signs in the streetscape and surrounding area.
- Enhance major entrances and gateways to the municipality by positively contributing to urban design.

## Commercial (shop and office) areas

Signs located in commercial (shop and office) areas should:

- Stimulate interest in the business or service provided on the site and enhance and contribute to the vitality and visual amenity of the commercial area.
- Ensure that signs not occupy more than 50% of the wall area above a verandah, or if no verandah 50% of the total front facade wall.
- Ensure signs not occupy more than 50% of an awning.
- Be no more than eight square metres of the preferred signage type for premises with a frontage of less than five metres.
- Be limited to only the front façade of a building where it has a direct frontage to a road
  or car parking area for painted corporate colours on the exterior of a building.
- Avoid above verandah signs, sky signs, high wall signs and bunting signs that are actively discouraged within Cardinia Shire Council and considered inappropriate for this location.

#### Shopping Centres (Activity Centres, Town centres)

Shopping Centres includes free standing retail centres located on a prominent corner site and/or adjoining a Road Zone Category 1 or 2 (RDZ1 or RDZ2), large and neighbourhood Activity Centres (that generally have one central built form area but are comprised of a number of tenancies), and traditional main streets within townships. These shopping centres have a high degree of visibility from the surrounding area.

Free-standing shopping centres signs should:

- Be incorporated into the design of the building form.
- Ensure signs on the exterior of the building are consistent and uniform in size and only
  be permitted on sites that have tenancy with direct external frontage to a road or carpark
  and preferably located on the businesses verandah fascia or parapet.
- Business identification signs on external walls should:
  - o Be proportional to the building and is positioned on the building facade.
  - Designed into and complements the architecture of the building.
  - Not protrude above the roofline.
  - Identify the name of the shopping centre.

Specific Guidelines for Activity Centres

This applies to 'Activity Centres' and 'Major Activity Centres' as identified in the Cardinia Planning Scheme.

Pole and free-standing panel signs should:

- Be limited to one sign per road frontage.
- Display the name of the shopping centre at the top of the sign and list tenants of the site beneath the name of the shopping centre.
- Be incorporated into the landscaping treatment.

Specific Guidelines for Neighbourhood Centres

This applies to centres that are identified as being a 'Neighbourhood Centre' in the Cardinia Planning Scheme.

Pole and free-standing panel signs should:

- Be limited to one sign per centre.
- Display the name of the shopping centre at the top of the sign and list tenants of the site beneath the name of the shopping centre.
- Be incorporated into the landscaping treatment.
- Have a maximum height of six (6) metres.
- Not have adverse impacts upon residential amenity.

## Freestanding 'Pad' Sites

Pad sites include freestanding service station, retail premises, freeway service centre, office (medical centre) and veterinary centre land uses. Generally, 'pad' sites are located on prominent corner sites and/or on freeways, highways and main roads.

Free-standing pad sites signs must:

- Business identification signs on external walls must:
  - o Not protrude above the roofline.
  - o Identify the name of the tenants (or business logo) only.
- Pole/Pylon and free-standing panel signs must:
  - Be limited to one sign per road frontage.
  - o Be less than seven (7) metres in height.

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- Be incorporated into the landscaping treatment.
- Not have adverse impacts upon residential amenity.
- Direction signs for a pad site must:
  - o Be limited to one per road entry point.
  - Not exceed 0.3 square metres in size.
- Internally illuminated, floodlit, animated, electronic and reflective signs are highly discouraged on sites or in locations where they will impact upon residential amenity.

Free-standing pad sites signs should:

- Contribute to good urban design outcomes.
- Be designed to minimise visual clutter and unnecessary repetitiveness.
- Be incorporated into the design of the building form.
- Be designed so the signage does not obscure views from windows to, or passive surveillance of, pedestrian activity areas, car parking areas and streets.

Business identification signs should:

 Be consistent and uniform in size and preferably located on the businesses verandah fascia or parapet.

For an individual business, the painting of corporate colours on the exterior of a building is considered to be signage and should be limited to the front façade of the tenancy where it has frontage to a car parking area or road.

#### Industrial and restricted retail areas

Signs in land zoned for industrial and restricted retail areas should:

- Be located on buildings, awnings or within built elements.
- Be limited to the front and sides of buildings. Business identification signage is discouraged at the rear of buildings.
- Ensure signs do not appear as a dominant feature of building facades, walls, parapets or landscaped surroundings.
- Ensure signs do not include above verandah (or roof), sky, bunting, animated, electronic
  and reflective signs due to the adverse impact such advertising signs have on visual
  amenity and resultant clutter in industrial and restricted retail areas.
- Provide a maximum area of 10 square metres. Consideration will be given for signage
  with a maximum area of 20 square metres where frontage greater than 40 metres and is
  set back by ten (10) metres or more from a road.

Signs in industrial areas must

- Provide one main pole/pylon/freestanding panel sign to identify the various business located within the site where multiple tenants exist on a site.
- Pole signs in industrial areas must:
  - Be located at large free standing premises fronting a Road Zone 1 and well set back from that road;
  - Display only business identification information and are limited to one pole sign per premises;
  - Be shared between tenants in industrial estates.
  - Be incorporated into a landscaped area;
  - Be less than seven metres in height.
- Industrial building (or complex) that is freestanding should:
  - Be limited to one pole/ pylon sign or free-standing panel sign provided it is no greater than seven (7) metres in height and identifies the company name and logo only.

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Identify the company name (and logo if applicable) on the building facade this
may be with a fascia/wall mounted sign on a road frontage, where there are
dual road frontages one on each frontage.

Signage in restricted retail areas should:

- Provide no more than one main pole sign or freestanding panel sign no greater than seven (7) metres in height where there is a grouping of restricted retail premises (such as in a homemaker centre).
- Be consistent and uniform in area preferably located on the building's verandah fascia / parapet area where there is a grouping of restricted retail premises (such as in a homemaker centre).
- Provide business identification signage on buildings where the retail premise has direct frontage to the exterior of the centre or to a carpark.
- Provide an area not exceeding 12 square metres for an individual restricted retail premises.
- Provide no more than one pole sign when the site's frontage exceeds 40 metres in length for an individual restricted retail premises.

#### Residential Areas

Signs in residential areas must:

- Be limited to one business identification sign with an area of less than three square metres.
- If the sign is free standing signage must:
  - o Be located at the front of the building
  - Be located on the street with the greatest amount of traffic (if the site has more than one street frontage)
  - Be no higher than two metres above footpath level
  - o Be incorporated into the landscape treatment

Signs in residential areas should:

- Be minimised so it does not detract from the residential amenity of the area.
- Be designed to be compatible with the surrounding residential area.
- Not be internally illuminated, floodlit, animated, electronic and reflective signs unless
  it can be demonstrated that there is no adverse impact upon residential amenity.

## Display Home Villages & Land Sales Office

Signs for display home villages and land sales offices should:

- Be designed to minimise visual clutter and unnecessary repetitiveness.
- Be displated only for the length of time that the land is being used for a display home.
- Avoid internally illuminated, floodlit, animated, electronic and reflective.
- Avoid trailer signs or any form of moveable signage on the land being subdivided or any other land including road reserves.

#### Subdivision and new estate promotion signs

Subdivision and New Estate Promotion Signs must:

- Be temporary and relate to Sale Offices and Display Villages or promotion of residential
  and industrial subdivisions. The signs must be removed once land sales have ceased, or
  when the planning permit expires (whichever comes first).
- Be removed and the subject site be reinstated prior to the issue Statement of Compliance for the final stage of subdivision to the satisfaction of the Responsible Authority for promotional signs relating to subdivision.

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Subdivision and New Estate Promotion signs should:

- Be located on the subject land that is being subdivided or sold.
- Not be an internally illuminated, floodlit, animated, electronic, or reflective sign and have no additions, flags, streamers or appurtenances added to the sign.
- Ensure a minimum separation distance of 150 metres from between any Subdivision and/or New Estate Promotion signs.
- Be limited to one Promotion Sign per road frontage. Consideration can be given to the
  establishment of additional signs (no more than 4 in total) on road frontage subject to
  suitable separation distances.
- Ensure a setback a minimum distance of 10 metres from the title boundary for signs located adjacent to a declared Freeway and/or Highway.
- Have a maximum advertising area of 10 square metres.
- Have a minimum setback of 500 metres from an on-off ramp on Freeways.
- Avoid promotional signage (including signage on trailers) which does not relate to product, goods or services offered for sale on the land.

#### Rural and Green Wedge Areas

Signs within green wedge and rural areas must:

- Be limited to one business identification sign is permitted per site, which identifies the business or service provided (but not a product).
- Not be internally illuminated, floodlit, animated, electronic and reflective.
- Where signage is free standing it should be located at the front of the property and no more than two (2) metres above ground height.

Signs within rural areas should

- Be of a low scale to respect the rural character of the surrounding area.
- Be incorporated into the landscape treatment along the boundary of the property.
- Provide colours that are compatible with the surrounding landscape character.

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It is policy that the responsible authority considers, as appropriate:

- The sensitivity of the area in terms of the natural environment, heritage values, waterways and open space, rural landscape or residential character.
- The cumulative impact of signs on the character of an area or route, including the need to avoid visual disorder or clutter of signs.
- Impacts on views and vistas
- The proportion, scale and form of the proposed sign relative to the streetscape, setting or landscape.
- The scale and form of the sign relative to the scale, proportion and any other significant characteristics of the host site and host building.
- The impact of glare and illumination on the safety of pedestrians and vehicles, and amenity of nearby residents and the amenity of the area.
- The impact on road safety.

## 22.01-7 References

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