

Important emergency contacts

Easy Read information for you



The Cardinia Shire wrote this fact sheet.
When you see the word 'we', it means the
Cardinia Shire.



We wrote this fact sheet in an easy to read way.
We use pictures to explain some ideas.



This Easy Read fact sheet is a summary of another
fact sheet. This means it only includes the most
important ideas.



You can ask for help to read this fact sheet.
A friend, family member or support person
may be able to help you.

What is an emergency?



An emergency is a dangerous situation that we don't expect to happen.

An emergency can also put your health and safety at risk.

In Cardinia Shire, we might have:



- bushfires



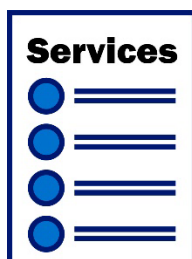
- big storms and floods



- blackouts – when you lose electricity.



It's important you stay safe during an emergency.



We have a list of services you can contact in an emergency.

Who should you contact in an emergency?

Triple Zero



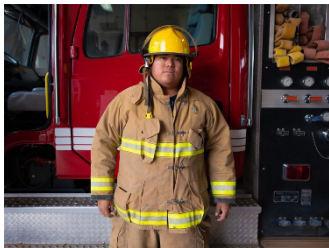
You can call Triple Zero when an emergency puts:

- your life at risk
- someone else's life at risk.

You can call Triple Zero for:



- the police



- the fire department



- an ambulance.



Triple Zero

000



If you have trouble speaking or hearing, you can use a teletypewriter (TTY) to contact Triple Zero.

This means you can send a text message instead.



TTY

106

State Emergency Service (SES)



If you are in a natural emergency, you can contact the SES.

For example, a flood or earthquake.



You can call the SES.

132 500

VicEmergency



You can contact the VicEmergency Hotline to find out more information in an emergency.



You can call the VicEmergency Hotline.

1800 226 226



You can also download the VicEmergency app on your phone or tablet.

You can follow VicEmergency for updates on:



- Facebook
www.facebook.com/vicemergency



- Twitter
www.twitter.com/vicemergency



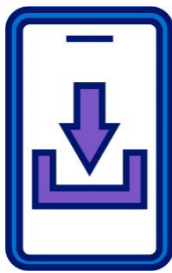
You can also visit the VicEmergency website.

www.emergency.vic.gov.au

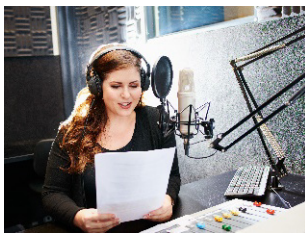
ABC



You can get information about emergencies from the ABC News app.



You can download the ABC News app on your phone or tablet.



You can also get information about emergencies from ABC Radio.

Channel 774 AM

Cardinia Shire Council



You can contact us about emergencies
in Cardinia Shire.



You can call us.

1300 787 624



You can visit our website.

www.cardinia.vic.gov.au

Extra support for you



If you need information in a language other than English,
you can call the Translating and Interpreting Service.

131 450



If you have trouble speaking or hearing, you can call
the National Relay Service.

1800 555 677



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