

Dear Resident,

## CLEAN-UP WORKS FOLLOWING SOUTH EAST VICTORIA MARCH 2019 FIRES

As you may be aware, the State Government is leading a coordinated clean-up program for property owners affected by the south east fires in March 2019. Eligible clean-up works are being jointly funded by the Commonwealth and Victorian governments under the *Disaster Recovery Funding Arrangements (DRFA)*.

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*If your property has been impacted by the fires please call **1300 199 048** and register your interest.*

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### Uninsured property owners

If you have no insurance for your property, the State Government has engaged Grocon to undertake clean-up activities, and will fund 75% of these clean-up costs.

If you wish to register for the clean-up program, please contact **1300 199 048** by Friday 10 May 2019.

Grocon will then contact you to arrange a site assessment, and provide you with indicative costs of the clean-up. Following this you will be given the opportunity to confirm your participation in the clean-up program.

### Insured property owners

It is likely you have already been working with your insurer to arrange clean-up needs. If you have not been in touch with your insurer, we recommend you contact them in the first instance to discuss clean-up arrangements that may already be underway.

If you have insurance for your property, even if it does not cover the full cost of clean-up, the State Government will fund up to 50% of the cost of clean-up (capped at \$12,500) undertaken by your insurer or an appropriately qualified contractor.

To receive reimbursement for these costs, you will need to provide supporting documentation from your insurer or clean-up contractor. This includes:

- Before and after photos of the clean-up area(s);
- Confirmation that clean-up has been completed in accordance with local and State laws, (e.g. 27A(2) of the Environment Protection Act 1970 (EP Act) and Section 29A of the Building Act 1993);
- Statement of the total clean-up cost; and
- Estimate of the proportion of the clean-up cost that can be attributed to the residential footprint.

If you would like to register for reimbursement, please contact **1300 199 048** by Friday 10 May 2019. EMV will then contact you with further information on how to claim reimbursement through the coordinated clean-up program.

For more information regarding the clean-up program, please contact **1300 199 048** by Friday 10 May 2019 or visit the VicEmergency website at: [https://www.emergency.vic.gov.au/relief/#financial\\_assistance\\_and\\_insurance](https://www.emergency.vic.gov.au/relief/#financial_assistance_and_insurance).

Yours sincerely,



Jenni Rigby

Director Relief and Recovery

